



RETURN AND EXCHANGE POLICY

RETURNS:

All returns must be shipped back.

Our policy lasts 30 days. If 30 days have gone by since when package was shipped, unfortunately we can't offer you a refund or exchange.

- To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.
- To complete your return, we require a note, together with the item that will be returned, stating full name, address, copy of the purchase receipt and reason for exchange or return.. Proper returns/exchanges cannot be completed without a fully completed info note.
- Exchanges can be done after purchased item is return and after receiving the costs for shipping the exchanged item.
- Allow up to 5 business days for all returns after received to be processed by our department.

There are certain situations where refunds are not granted: (if applicable):

- Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
- Orders sent without the original DEDITO packaging will be subject to 10% deduction from refund.
- Any item that is returned more than 30 days after purchase
- SALE ITEMS ARE NON-RETURNABLE
- Being that sale items are non-refundable, DEDITO can only grant refunds in difference for markdowns within two weeks of purchase date.
- DEDITO is not able to reimburse any duties or fees charged for international or domestic orders under any circumstance as well as any third party charges.
- Any damages, losses, etc., caused by third parties, DEDITO will not be accountable or held liable.
- Embroided & bespoke ITEMS: All styles that have been embroidered or bespoke may not be returned, they are considered to be final sale.



INTERNATIONAL RETURNS:

International orders are considered to be final sale and cannot be granted a refund.

DEDITO does not cover duties and fees to ship or return a package.

For further Inquiries on your international order feel free to contact our customer service at info@deditoshootingwear.com

REFUNDS (IF APPLICABLE):

We will gladly issue a refund for the value of the full priced merchandise returned within 30 days of purchase.

Products must be in the condition you received them in with the original box. If merchandise is not return in its original box or in its original condition a return cannot be issued.

To return a defected or wrong item, please contact info@deditoshootingwear.com with clear images of wrong or defected item and explanation. Images must include views of damage, overall boot, the soles, and the label located on the side of the boots.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item.

We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

LATE OR MISSING REFUNDS (IF APPLICABLE)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank.

There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@deditoshootingwear.com



SHIPPING:

To return your product, you should mail your product to:
Dedito Shooting Wear, Browson Bank, Dalton Richmond, DL11 7HE
North Yorkshire.

Shipping costs are non-refundable.

If you receive a refund, the cost of shipping or re-shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over £ 75, you should consider using a traceable shipping service or purchasing shipping insurance. We can't guarantee that we will receive your returned item.

The DEDITO online store accepts any return of unworn or defective full-price merchandise for a full refund or exchange within 30 (thirty) days of the purchase date. Original shipping charges are not refundable.

For all international and domestic orders, If package is returned as undelivered because a contact was not present to accept or sign for the package, account will be refunded, for original amount of items purchased not including shipping and duties and taxes by DEDITO to receive package returned. To acquire the products once more a purchase must be made.

The online orders should be returned via mail to online store.